GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:1506
ANSWERED ON:25.07.2017
Cases before Consumer Forums
Somaiya Dr. Kirit

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether any sample analysis has been done by the Government about the pendency of cases before different Consumer Forums in the country;
(b) if so, the details thereof, sector-wise;
(c) whether it is true that non-filling of vacant posts of President and members in District and State Forums is resulting in huge pendency of consumer cases;
(d) whether the Government will take action for filling of these vacant posts; and
(e) if so, the details thereof and if not, the reasons therefor?

Answer

THE MINISTER OF STATE
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI C. R. CHAUDHARY)

(a) & (b) : As per the data maintained by the Computerization and Computer Networking of Consumer Forums in country (CONFONET), pendency status of the cases filed before Consumer Forums in the country is given in Annexure.

(c) : The non-filling of vacant posts of President and Members in the District and State Fora is, to some extent, responsible for pendency in consumer cases.

(d)&(e) : As per the provisions of the Consumer Protection Act, 1986, it is the responsibility of the State Governments/UTs to establish and administer the District Fora and State Commission, which inter-alia includes filling up of vacant posts of Members/Presidents in District Fora and State Commissions. State Governments are advised from time to time to fill up these vacancies well in advance.
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